



# MobilityMatters

LATEST NEWS FOR SHOPMOBILITY SCHEME MEMBERS

## Valentine's Day at ShopMobility Renfrewshire

The Shopmobility Renfrewshire, Love Heart, hired one of their scooters to wish everyone a happy Valentine's Day. Starting off their journey from their base in Paisley Centre Car Park, they went into Town. Paul in the car park wanted first picture and wished us well on our way. Great guy. First stop was to hand in a questionnaire to Paisley First. As you can see this is their wonderful team. Their contribution to Paisley is amazing. Have a great day everyone from Team Shopmobility.



Well done! 😊

## March 2024

Welcome to the latest issue of your membership newsletter.

.....  
Please Welcome New Members

York ShopMobility

Wandsworth  
.....





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## Classes of mobility scooter and powered wheelchair

There are different rules for using your mobility scooter or powered wheelchair, depending on what 'class' it is.

The classes for mobility scooters and powered wheelchairs are:

- class 2
- class 3

Some mobility scooters and powered wheelchairs are not in a class.

The seller or manufacturer can usually tell you the class of your mobility scooter or powered wheelchair. If they cannot, you can check based on its speed, width and weight.

## Class 2 and 3

Your mobility scooter or powered wheelchair is usually in:

- class 2 if it has a maximum speed of 4mph or less
- class 3 if it has a maximum speed of 8mph

Mobility scooters and powered wheelchairs in class 2 and 3 can be used:

- [on pavements](#) and other pedestrian areas
- on cycle tracks

Class 3 mobility scooters and powered wheelchairs can also be used [on the road](#). You need to register them with DVLA.

Mobility scooters and powered wheelchairs in class 2 and 3 cannot be used on cycle lanes. Cycle tracks are different from cycle lanes. Cycle tracks are separated from the road by barriers or distance. Cycle lanes are painted on the road and run alongside where usual road traffic (like cars) go.



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## Not in a class

Your vehicle is not in a class if:

- it can go more than 8mph
- it's wider than 0.85 metres
- it weighs more than 150kg (or 200kg if you need any equipment attached to it - for example, medical equipment)

If your mobility scooter or powered wheelchair is not in class, you can only use it [on the road](#).

You cannot use it on:

- pavements or any other pedestrian areas
- cycle tracks or cycle lanes

You need to:

- get a valid driving licence to drive one
- register your vehicle with DVLA

You may also need to insure your vehicle. Check how to [insure or register your vehicle](#).

**If you cause an accident while driving a mobility scooter or powered wheelchair that's not in a class, you can be given the same penalty as if you were driving a car. You can go to prison, get a driving ban or get an unlimited fine.**



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## MK Battery

We are pleased to be able to advise that MK Battery International Ltd has agreed to sell to all member schemes batteries at trade prices. These are the batteries usually in Electric Mobility equipment when originally sold. To benefit from this please contact Edward Trevor via email [edward@shopmobility.org.je](mailto:edward@shopmobility.org.je) who will confirm your membership with

MK. The order and payment are your responsibility.

The batteries mainly used in mobility scooters and power chairs are:

22 amp £42.89 26 amp £45.65

35 amp £58.42 45 amp £77.81

50 amp £98.95 55 amp £101.92

75 amp £126.48

The prices change if the USD increases or decreases by 5%

## Electric Mobility

We are pleased to advise Electric Mobility will contribute £35.00 per unit for each of its mobility scooter or powered wheelchairs purchased from new by ShopMobility members in **2023**.

This will be paid by credit note or direct payment as an effective extra discount in exchange for proof of purchase and product serial numbers. This way it doesn't detract from each ShopMobility member, negotiating their very best deal with their

local electric mobility dealer, ensuring continuity of local support. To claim this support ShopMobility members should email

[Jonathan.hearth@electricmobility.co.uk](mailto:Jonathan.hearth@electricmobility.co.uk) or [Andrew.hearn@electricmobility.co.uk](mailto:Andrew.hearn@electricmobility.co.uk)

Please send with proof of purchase and serial numbers and clarification whether a credit note, or direct payment is pre



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## Pop in and Chat

Thank you to those that joined me in the meeting today we had a great turnout.

We say goodbye and a big thank you to Gary Poulson from West Berkshire who is retiring. He has attended regularly in my meetings and has always shared his knowledge and given support to others.

The next date for “**Pop in and Chat**” for your diary.

**16<sup>th</sup> April 2024 at 10-11.**

**These are the following Pop in and Chat dates for the year 2024  
14th, May, 25th June, 16th July, 17th Sept, 15th October, 19th November. All at 10 to 11 on TEAMS.**

**Please see link below for the April meeting.**

## Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 310 385 100 345

Passcode: LYqnLc

[Download Teams](#) | [Join on the web](#)

[Learn more](#) | [Meeting options](#)

I do hope you will join us.

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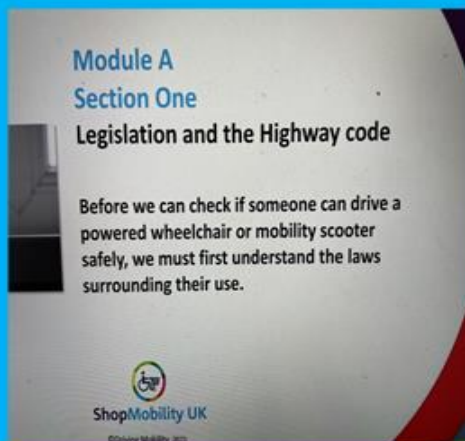
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## MOODLE TRAINING

Online platform training ready to use.  
Read below for more information.

Free training email me for your login  
[shopmobility@drivingmobility.org.uk](mailto:shopmobility@drivingmobility.org.uk)



## Moodle Training What's it all about?

We now have available a Moodle online course for ShopMobility volunteers and also powered wheelchair and mobility scooter training (PWMS). The course is ideal for staff and volunteers who need a basic knowledge of PWMS. It is free to members and if anyone is interested, they should let me know so that you can be given logon details to sign up and take part.

The course can be carried out in your own time and normally takes just a couple of hours. It is not formally marked but there is a series of tests between modules so that individuals can see their progress.

**Feedback,** Please let us know any comments or feedback from the Moodle training so we can show and share with others.



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## What is Hubs all about?

<https://www.youtube.com/watch?v=fZSPqOCM24Y>

## Why do you need to support this?

Supporting Hubs will assist in financially supporting ShopMobilityUK.

We have been very fortunate in that we have recently attracted a three-year grant from the Department for Transport (DfT), which will assist enormously with the underlying costs of running ShopMobility UK. This is as a part of the DfT initiative you may have read about in the press, called the *Hubs Mobility Advice Service*. The idea is that the Hubs (15 of them spread across the country) will refer their users to their local ShopMobility UK scheme, leading to more business for all of us - and in the other direction we will inform all our users, through giving out a small leaflet, of the initiative and how to contact their local Hub which will provide information, advice, and services in terms of managing personal mobility.

## What is in it for you?

Understanding what the Hubs Mobility Advice Service is will help clients/the public/users to reach you.

For your membership fee you will now be shown/ displayed on 3 websites,

[www.shopmobilityuk.org](http://www.shopmobilityuk.org)

[www.drivingmobilityuk.org](http://www.drivingmobilityuk.org)

[Hubs Mobility Advice Service - Regional Mobility and Transport Advice](#)



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## Who will you need to talk too?

The Hubs Officers from Driving Mobility Centres will be contacting you to explain all about the Hubs Mobility Advice service and how you can benefit from collaborating.

## Are you holding an Event this year? Let the HUBS Officer know and send them an invite.

It is important that we can share with the DfT, how many people we make contact with through the Hubs Mobility Service, so if your ShopMobility has leaflets to give out, don't forget to let us know as soon as you need a refill.

Contact details are in the dispenser.



## ShopMobility UK

**The Board have agreed to retain memberships fees for 2024.**

**ShopMobility Centre £50 p.a.  
Satellite Centres £15 p.a.**

**Please contact Project Manager Lisa Deacon**

**[shopmobility@drivingmobility.org.uk](mailto:shopmobility@drivingmobility.org.uk) if you have any queries.**





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## **Date for your diary 7<sup>th</sup> June 2024 National ShopMobility Awareness Day.**

The purpose of the ShopMobility national awareness day is to raise the public profile of these UK-wide assets, encouraging people with a mobility challenge to take advantage of them. ShopMobility outlets offer a low-cost hire opportunity enabling those with a disability to gain access to not just the high-street, where they constitute an important part of the local economy, but also to other local attractions.

## **NATIONAL SHOPMOBILITY DAY, 7<sup>TH</sup> JUNE 2024**

The 7<sup>th</sup> of June is rapidly approaching and to obtain the greatest benefits it is important to ensure preparations are underway well in advance.

I have listed some of the ideas that have been mentioned in the hope that you may be able to use some of them. If you have other ideas, please let Lisa know on [Shopmobility@drivingmobility.org.uk](mailto:Shopmobility@drivingmobility.org.uk) as soon as possible.

Arranging to have a display of equipment in a prominent busy location, i.e. town hall, library, major shopping centre etc should be done now as many of these types of places could be in demand. So, a good idea to book well in advance.

Invite local dignitaries to visit, i.e. Mayor, LA Chairman, Social Services Chairman, local well-known personality such as a premier league footballer.

Advise your local media, i.e. newspapers, local radio, BBC, and Commercial, local television NOW so that they can plan what they can help with BEFORE the day. Publicity before is worth ten times more than that after as it may bring people to see what you do.

Offer free use on the day.

Offer training to non-members on the day or when convenient.

Contact Rotary, Lions Club, and other charitable organizations to see if they can help with either personnel or money.

Ask if you can display literature in libraries, LA offices, other public buildings.



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Write to local businesses now especially if you are looking for money as budgets are finalised in the early part of the year.

Ask for the money for the 'Dress Down' day that week.

Write to Shops pointing out that ShopMobility brings in considerable revenue (if you know the average spend for your centre work out the possible annual total).

Ask local retailers to attend the event on the day and for them to give discounts to members on purchases.

Kind Regards

Edward Trevor

## **Centre of the Month**

I need a ShopMobility Centre of the month, for the following months.

It is a great opportunity to promote your Centre on social media.

Please get in touch with me or send in a photo, a write up of your Centre, and a review from a user.

May 2024

June 2024



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*Centre of the month on our social media channels*



*It could be "YOU" next keep the stories, videos, photos coming in. Help me to help you promoting ShopMobilityUK.*



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## Customer Satisfaction Survey Tom Hillier Award nominations 2024

We are looking for a **2024** winner for the Tom Hillier award and it could be the Shopmobility Centre that you use.

Tom Hillier was the founder of National Federation of Shopmobility (NFSUK). He died in January 1991 and his former colleagues wanted to keep his name alive through this Award. Grace Hillier his wife is delighted to be part of this award and the recognition and importance it represents.

Is a Shopmobility in your area particularly helpful and effective? Has the centre provided a new service during the past year? If you have found that your visit to your Shopmobility was a pleasant and enjoyable experience, why not nominate your centre for the Tom Hillier Award?

We are looking for something special in our winning centre. Just tell us how you feel and what makes your visit to your Shopmobility so exceptional.

It does not matter whether your centre is 20 years old or brand new; they still have the chance to win. The winning centre has the chance to collect their award at the Driving Mobility Conference Dinner and Presentation evening and be recognised for their efforts.

Please find form in your email box and make sure **ALL** your nominations are in **by 24<sup>th</sup> of May 2024 (please allow at least a week if posting nominations)**.



**Thank you** to all of those that have sent in pictures that I asked for.

Please make sure you have signed permission and I look forward to receiving more!

Have a super week.

*Best Wishes*





[shopmobility@drivingmobility.org.uk](mailto:shopmobility@drivingmobility.org.uk)  
[shopmobilityuk.org](http://shopmobilityuk.org) 07984 740 271



ShopMobility UK

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Lisa 😊